



Inspiring Healthier Lives & Stronger Communities





At Ochsner, we have a clear purpose,
a True North, that unites us all:
to serve and heal others and to make
our communities stronger and healthier.

Pete November

Chief Executive Officer, Ochsner Health



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From the Desk of Pete November

At Ochsner, we talk a lot about purpose and our “why” – the motivation behind our passions and what brings us meaning in our lives. Many of us chose the healthcare profession because we found a purpose greater than ourselves. Personally, my purpose starts with my family – who inspires me to give my all in everything I do – and extends to the community that I call home. I feel a deep-rooted responsibility to make the Gulf South a healthier, better place – now and in the future.

Every day at Ochsner, we come together for another meaningful purpose: taking care of people when they need it most. Caring for our patients, our communities and one another is the foundation for everything we do, and I am so inspired by what’s possible when we work and lead together with purpose. We all play a vital role in fulfilling this shared vision, and by investing in healthcare today, we can support a brighter and healthier future for generations to come.

Today, I am proud to share with you our 2024 Community Benefit Report: Inspiring Healthier Lives and Stronger

Communities. This report reflects the crucial work underway across our organization and our collaboration with partners and community leaders to make a meaningful impact.

In order to foster healthier lives and stronger communities, Ochsner listens to the voices of our community and takes a data-driven approach to develop Community Health Improvement Plans. Ochsner has recently invested more than \$500 million to address community health needs through subsidized health services, financial assistance, research and community health initiatives.

Our commitment to inspiring healthier lives and stronger communities is not just an aspiration — it is our responsibility. Every action we take is a step toward building a future where high-quality and compassionate care is the standard within the communities we serve.





Working alongside our partners to build a stronger community, our goals are to:

Increase Access to Healthcare – Ochsner is the leading healthcare provider in our region, serving more than 1.6 million people in 2024 with expert clinical care, exceptional quality and a commitment to patient experience. We are continuing to expand access and reduce barriers to care.

Improve Health Outcomes – Ochsner is working to improve health outcomes by developing innovative healthcare delivery models and ensuring high-quality and compassionate care for all patients.

Educate the Next Generation – Ochsner is creating access to quality education and building academic opportunity through investments, partnerships and service programs. From kindergarten to medical school, Ochsner is supporting academic institutions, STEM learning and healthcare education.

Create Economic Opportunity – As the largest private employer in Louisiana, the Ochsner team is 40,000 strong and continues to grow. As a champion for growth and prosperity in Louisiana and across the Gulf South, Ochsner's

local investments are a driver of opportunity and stability in the communities we serve.

Develop Community Partnerships to Address Social Drivers of Health – Ochsner is teaming up with businesses, faith-based groups, schools, community organizations, government officials and other healthcare providers to develop partnerships that are changing lives and making a difference in our communities, state and region.

I hope this report will illustrate Ochsner's dedication to working alongside community leaders and combining our expertise, experience and resources to drive targeted policy, action and investments. I am grateful for all the hard work and collaboration to achieve our shared vision of inspiring healthier lives and stronger communities, and I am optimistic about the future of Louisiana and the Gulf South.

Sincerely,

Pete November
Chief Executive Officer
Ochsner Health

Caring for our patients, our communities and each other is the foundation for everything we do, and I am so inspired by what's possible when we work and lead together with purpose.

On left page: Ochsner Health CEO Pete November (seated right) shakes hands with Xavier University of Louisiana President Dr. Reynold Verret (seated left) at the Xavier Ochsner College of Medicine signing celebration. **Above:** Pete November talks with two young students while volunteering at the Ochsner Discovery Schools.

Listening to Community Voices

Ochsner relies on the Community Health Needs Assessment to guide the organization’s mission-driven work to inspire healthier lives and stronger communities. Community priorities, like expanding economic opportunity and educating the next generation, become part of Ochsner’s overall strategy through the practice of listening to the voices of its community, developing Community Health Improvement Plans informed by data, and ultimately seeking approval from the board of directors.

INFORMED BY

136

interviews with
community stakeholders

4.5K+

community surveys

NEEDS IDENTIFIED



Access to Care



Health Outcomes



Community Economic
Opportunity



Education



Community Partnerships
to Address Social Drivers
of Health

Ochsner’s Community Team is committed to providing high-quality, patient-centered care to achieve optimal health and well-being for all our patients, and to working collaboratively and respectfully with our external and internal partners to achieve these goals. We will work to fulfill the vision to inspire healthier lives and build stronger communities by applying innovative, science-driven solutions to create a culture of inclusivity and health excellence.

Yvens Laborde, MD

Chief Community Medical Officer



Community Benefit Investments

Ochsner’s community benefit represented 6.81% of 2023’s total expenses, strengthening its dedication to fostering healthier communities and improving health outcomes across the Gulf South. These figures include reporting from Ochsner Clinic Foundation and Ochsner Lafayette General.

\$10.7M

Cash and In-Kind Donations

Amount of cash and in-kind donations to any charities that perform a community need related to furthering Ochsner’s mission and services.

\$13.9M

Health Professions Education

Investment in Ochsner’s academics and education division. It includes The University of Queensland – Ochsner Clinical School program, residency programs, allied health programs and continuing medical education.

\$14.3M

Research

Investment in groundbreaking medical research with local, national and worldwide reach.

\$15.3M

Community Health Improvement Services

Amount invested in community health improvement, outreach and donation efforts, community-building activities, and other services and initiatives that strengthen health outcomes for local communities.

\$68.6M

Financial Assistance at Cost

Investment in financial assistance to uninsured and underinsured patients.



\$320.1M

Medicaid and Subsidized Health Services

Amount invested to provide services to Medicaid patients and operate clinics that met a designated community need and operate at a financial loss. This primarily includes community clinics in areas where access to care is a concern.

Community Health Priorities



Access to Care

Expanding access to care, eliminating barriers and offering services in community settings.

COMMUNITY HEALTH CENTERS

- ▶ In August 2024, the Ochsner Community Health – Brees Family Center in Gretna became the eighth community health center to open. Ochsner committed more than \$10 million to open and operate the centers, alongside a \$5 million gift announced in 2020 from Brittany and Drew Brees' Brees Dream Foundation. Funds from the Brees Dream Foundation have supported startup and operational costs for these facilities. This significant investment supports the creation of community health centers and bolsters Ochsner's long-term efforts to reduce barriers to healthcare by making services affordable, convenient and accessible to all.

Ochsner committed more than \$10 million to open and operate eight centers. There were over 36,900 visits in 2024.



DIGITAL MEDICINE AND TELEMEDICINE

Ochsner's goal is a healthier Louisiana with greater access to healthcare for all residents. To that end, Ochsner is using research, technology and new methods to improve the health and wellness of all residents. **Ochsner Digital Medicine** empowers members to take control of chronic conditions with guidance, support and monitoring from home. Using digital devices, personalized care plans from licensed clinicians, and lifestyle support from professional health coaches, members can track their progress and stay motivated. **Ochsner Connected Anywhere** offers 24/7 urgent care or by-appointment therapy virtual visits with on-demand access to a licensed healthcare provider, allowing patients to get a diagnosis and treatment without leaving their home or office.

35.4K

enrollments in digital medicine with a **17.3% increase** in enrollment in virtual care patients in 2024

BIG HEALTH EVENT

- ▶ A total of 227 Ochsner volunteers dedicated 1,425 hours of service at the Ochsner-sponsored Urban League of Louisiana Big Health Event. This event promotes health and wellness for adults and children to positively impact families in Louisiana.

16.2K people screened at
304 health screenings



26K+ patients accessed mental and
behavioral healthcare services

\$44M in financial assistance provided
to community members

HEALTHY SCHOOLS

The Ochsner Healthy Schools Program supports children's physical and emotional well-being in a school-based setting, building confidence, responsibility and routine for kids. By making sure local schools are staffed with nurses and offering community outreach and health education, Ochsner is committed to improving health outcomes and access for communities' children and their families. Medical Director Christina Cannizzaro, MD, supports the program and the Jefferson Parish School District, which is the largest in Louisiana with approximately 47,000 students and 80 schools.

67K+ school nurse visits provided for students
throughout the year

CONNECTED MOM

The Ochsner Connected Maternity Online Monitoring program helps expecting mothers manage their pregnancy from the comfort of home. Patients can digitally send blood pressure readings to their medical team, allowing them to monitor their health between visits. Connected MOM earned a HHS Hypertension Innovator Award from the U.S. Department of Health and Human Services in 2024.

2K
maternity patients
were served by
Connected MOM
in 2024

FAMILY CONNECTS NEW ORLEANS

- ▼ Family Connects provides one to three in-home visits, free of charge, to parents of newborns up to 12 weeks old residing in Orleans Parish who give birth at Ochsner Baptist or Touro Hospital. This model brings together families, healthcare providers and community agencies to give babies their best start possible.





Health Outcomes

Improving health outcomes by developing innovative healthcare delivery models and ensuring high-quality care for all patients.

48K+

patients experienced improved cancer outcomes

307K+

visits for women's services and prenatal care

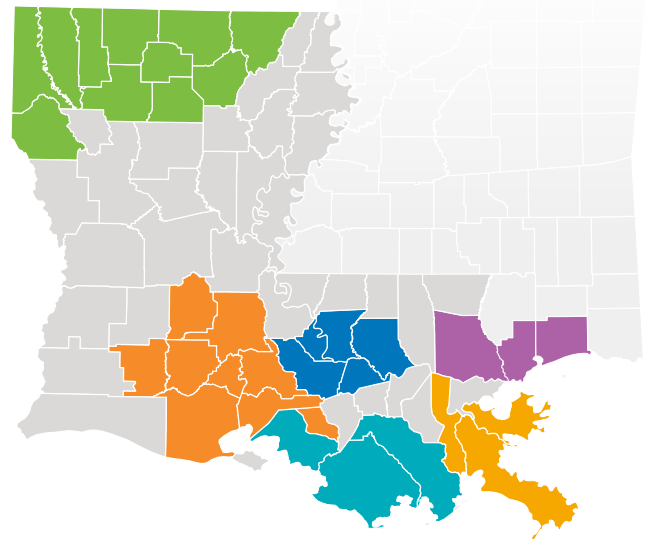
FOSTERING COLLABORATIVE SOLUTIONS: THE INAUGURAL HEALTHY STATE SUMMIT

With the theme "Know It. Own It. Live It: Working Together to Create a Thriving Louisiana," the inaugural Healthy State Summit was held on October 24, 2024. The summit brought together stakeholders such as policymakers, healthcare professionals, community members, business and nonprofit leaders, educators and government officials to explore collaborative strategies for improving health outcomes. By fostering interdisciplinary discussions and sharing best practices, these partners are charting a path toward a healthier future for all Louisianans.

A healthier Louisiana means people will have longer, healthier lives; people will be more educated; and more individuals will provide economic value to our state. They will have good-paying jobs—and, oh by the way, this long journey they call life—they will enjoy it more.

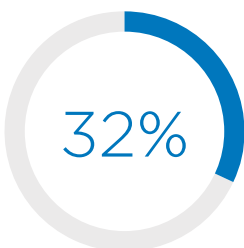
DEBORAH GRIMES

SVP, Chief Health Outcomes and Inclusion Officer

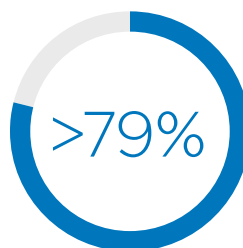


Regions

- Acadiana
- Baton Rouge
- Bayou & River Region
- North Louisiana
- Northshore & Mississippi Gulf Coast
- Southshore



9.5K+ received no-cost tobacco cessation services, resulting in a **32% quit rate**



>79% improvements in statin use, blood pressure control and diabetes management



613 Eat Fit partnerships that support chronic disease management



Community Economic Opportunity

Connecting community members to jobs in healthcare through workforce development. Supporting economic development through job creation, investments and business with local vendors.

478

workforce participants, 479 Ochsner Scholars and 22 community health workers received workforce development training



A total of 918 students were granted access to high-quality career and nursing education.

OCHSNER VENTURES

Ochsner Ventures fosters new collaborations, invests in emerging companies and develops diversified businesses to support the mission of Ochsner Health and positively impact its communities. In July 2024, Ochsner Ventures launched the Ochsner Louisiana Innovation Fund, seeking companies trying to solve real healthcare problems. Ochsner Ventures will work with founders who are committed to creating and scaling healthcare innovation to bring quality healthcare to everyone. Ochsner's national network of venture capital and healthcare experts, along with the health system's in-house facilities and expertise, can bring additional value to these early-stage enterprises, in addition to financial support.

\$10M

in continuing investments in early-stage companies through the Ochsner Louisiana Innovation Fund

\$966M

spent with 4,069 vendors to support the local economy

- **The Ochsner Pre-Nursing Apprenticeship Program** is an intensive, engaging, multi-year program that begins in a student's sophomore year of high school and ends with nursing certification upon completion. During this nursing training program, students are involved in career exploration, essential business skill-building, group projects and summer internships. Participants are enrolled in dual enrollment prerequisite classes at Delgado Charity School of Nursing, and upon their high school graduation, students have the choice to enroll in the Delgado nursing school and can interview for transition into a paid apprenticeship with Ochsner Health.





Education

Educating the next generation through quality academic programs from kindergarten to medical school. Improving health literacy with access to health education.



22K+

interactions at 332 free health education events

23K+

participants reached through no-cost K-12 STEM programs

3K+

students served through Discovery Schools partnership

THE XAVIER OCHSNER COLLEGE OF MEDICINE

▲ Helping to fulfill the urgent need for more physicians while addressing health outcomes in our communities, Ochsner Health and Xavier University of Louisiana formally signed an agreement to launch the Xavier Ochsner College of Medicine. In April 2024, XOCOM announced its location in Benson Tower next to Caesars Superdome, in the BioDistrict of downtown New Orleans, and named its founding dean, Leonardo Seoane, EVP-Chief Academic Officer, Ochsner Health. In August 2024, XOCOM received a gift of \$5 million in seed funding from Bloomberg Philanthropies. This powerful collaboration between the Gulf South's leading academic medical center and one of the nation's leading historically Black colleges and universities will help prepare physicians who better reflect their communities.



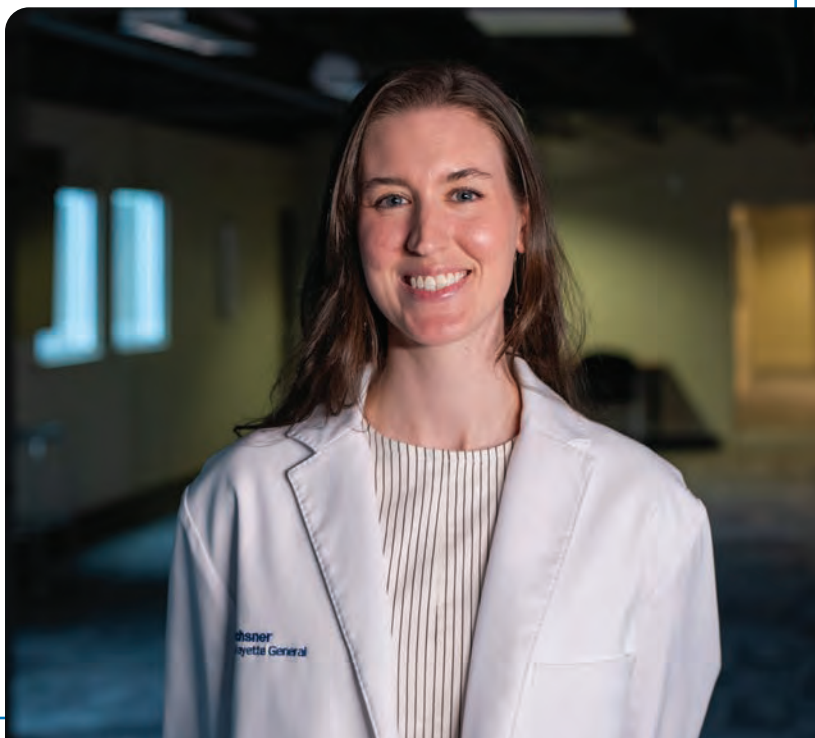
A total of 169 bright students from 14 local schools wrapped up their first year in the Ochsner Pre-Nursing Apprenticeship Program with a three-day, highly interactive field trip at Ochsner Medical Center – New Orleans.

- ▶ A total of 59 high school students from St. Charles Parish, Baton Rouge, Shreveport and New Orleans East completed STEM Pathfinder, a weeklong program at Ochsner Health, in the summer of 2024 to explore healthcare careers and foster leadership development.



FIRST OCHSNER PHYSICIAN SCHOLAR

- ▼ Mary Claire Curet, MD, joined the team at St. Martinville Family Medicine, an Ochsner primary care practice, as the first Ochsner Physician Scholar, bringing a wealth of knowledge and a deep commitment to her community. The Ochsner Physician Scholars Program is designed to support and develop talented medical students committed to serving their communities. The program provides financial assistance, mentorship and clinical training opportunities for medical students pursuing careers in primary care and psychiatry in exchange for commitment to working at Ochsner. The program ensures that scholars like Dr. Curet are well-prepared to meet the healthcare needs of their patients.



1.1K

Graduate Medical Education
residents and fellows

2K

allied health students

3.7K

undergraduate
nursing students

685

advanced practice
provider (APP) students

5

research-based
education programs





Community Partnerships to Address Social Drivers of Health

Collaborating with businesses, faith-based groups, schools, community organizations, government and other healthcare providers to develop partnerships that address social drivers of health.

OCHSNERSERVES

Through the OchsnerServes employee volunteerism program, Ochsner encourages our full-time employees to actively engage with their communities. By providing paid time off for community service and offering convenient access to volunteer opportunities, Ochsner makes it easy and rewarding to contribute.

Over 24,000 hours were volunteered by 6,183 employees.



\$10.6M

invested in organizations that address community health needs

\$1.5M

three-year investment in improving access to care for individuals experiencing homelessness

1.5K+

rides for patients through our free transportation program

4K+

referrals through the Community Referral Network to address non-clinical needs



9.6K

pounds of food donated by Ochsner Medical Center — New Orleans to Second Harvest, in collaboration with Ochsner's food service provider

488

pounds of food donated to Second Harvest by Ochsner Lafayette General Orthopedic Hospital

ATHLETIC TRAINING OUTREACH

- ▶ The Ochsner Andrews Sports Medicine Institute's Athletic Training Outreach Program plays a vital role in keeping Louisiana High School Athletic Association athletes safe all season long, especially during championship events. Trainers work hand in hand with orthopedic surgeons like Jeremy Burnham, MD, to make sure players receive the care they need.



SUSTAINABILITY COMMITMENTS

Committed to resilience, sustainability and a culture of stewardship, Ochsner continues to build on its landmark energy asset concession arrangement with Bernhard. Through this partnership, Ochsner has hardened its infrastructure to continue to serve patients during emergency situations. We have reduced energy consumption by more than 25% at participating campuses. To meet the needs of the community, we have grown the recycling initiative to include food donations to local food banks.

≈2.3M

pounds of recycling
systemwide

≈20K

trees saved through
recycling

124K+

medical devices collected
for reprocessing, diverting
about 6,000 pounds of
waste from the landfill



- ◀ Protecting the environment helps create a sustainable and healthy community. Kenner Discovery Health Sciences Academy art students painted "The Living Landscape," which highlighted the importance of a healthy, beautiful environment and encourages everyone to do their part in taking care of it. Nominated students each contributed an animal, plant or aquatic element in the style of local artist George Rodrigue.

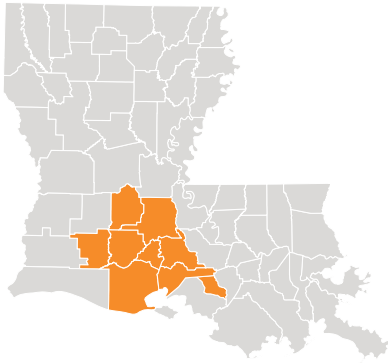
Acadiana



6.1K
Team Members



135.6K
Patients Served



+ ACCESS



◀ **Celebrating 20 years of caring for the community,** Ochsner Lafayette General Medical Center earned a Pinnacle of Excellence award from Press Ganey, ranking in the top 5% of healthcare providers in delivering patient experience.

2023
HX Pinnacle
of Excellence
Award[®]
PressGaney

+ EDUCATION & ECONOMIC OPPORTUNITY

Partnering to create the only accelerated Bachelor of Nursing program in Acadiana, Ochsner Lafayette General and the University of Louisiana Lafayette have developed a program that combines didactic courses, clinical and lab experiences, and hybrid interactive learning courses. In just 15 months, students with bachelor's degrees in non-nursing disciplines can complete 70 hours of nursing coursework and earn their BSN.



Increasing admission to an additional 30 nursing students, Louisiana State University Eunice and Ochsner Lafayette General have expanded their Associate of Science in Nursing to include an evening/weekend program.

+ OUTCOMES

Emphasizing a team approach to the initial assessment, resuscitation and transfer of trauma patients in a systemized, concise manner, the Ochsner Lafayette General Trauma Team collaborated with Abbeville General Hospital to offer a Rural Trauma Team Development Course.

To combat opioid addiction and abuse and improve outcomes in rural communities, Ochsner Lafayette General became the first in the state to receive \$1 million in grant funding from the Health Resources and Services Administration's Rural Communities Opioid Response Program. Funds are being used for preventive and educational programming, treatment-related expenses and recovery support.

Ochsner Lafayette General received \$1 million in grant funding to fight opioid abuse in rural communities.



▲ **Ochsner Lafayette General has generously donated** two state-of-the-art nursing pods to South Louisiana Community College. These nursing pods are designed to provide a comfortable, private space for breastfeeding mothers on campus.

As part of a quest to advance the care and understanding of sickle cell disease in Louisiana, Ochsner partnered with the Louisiana Sickle Cell Commission to host a Sickle Cell Symposium in Lafayette. The symposium included sessions presented by leading experts in the field on pain management, gene therapy, palliative care, neonatal screening, mental health and more.

+ COMMUNITY PARTNERSHIPS

Providing holistic support to families to help them navigate their grief journeys, Ochsner Lafayette General partnered with Healing House to donate Coping Kits for children who have experienced the loss of a loved one. The kits include a journal, a "feelings doll," a grief coloring book, self-care items and helpful resources for caregivers.

Supporting local classrooms, Ochsner Lafayette General adopted Campbell Academy Childcare Center. Ochsner Lafayette General participates in the School Readiness Tax Credit as a nonprofit, giving a \$5,000 contribution per entity in its health system. In return, Ochsner's entities get their contribution back with the dollar-for-dollar refundable tax credit program.



◀ **To foster environments where children of all abilities can play**, grow and thrive together, Ochsner Lafayette General helped create inclusive playgrounds for children with disabilities at Moncus Park and Downtown Lafayette's Parc Sans Souci.

Raising funds for breast cancer screenings for women in the community who might not otherwise have access, Ochsner Lafayette General held its annual Gumbo Cookoff in partnership with Oil Center Association and Morrison Healthcare.

Baton Rouge



2.1K
Team Members



191.3K
Patients Served



+ ACCESS



▲ **During the fall 2024 semester**, 46 senior-level BSN students from Southern University's School of Nursing completed rotations in the Jag Mobile. They participated in 17 community events, conducted over 2,200 biometric screenings and engaged in more than 2,350 health education interactions.

Now offering immediate orthopedic care in Baton Rouge, the Ochsner Orthopedics Walk-In Clinic located inside the Elite Training Complex treats sprains, strains, minor dislocations, sports injuries, including ACL tears, and non-spine-related musculoskeletal pain. The Orthopedics Walk-In Clinic offers extended evening and weekend hours.

Offering intravenous (IV) treatments for a variety of medical conditions, the new Ochsner Outpatient and Home Infusion Pharmacy employs pharmacists and nurses who work closely with patients' healthcare providers to create customized treatment plans.

+ OUTCOMES



Indicating the hospital's readiness to treat patients who experience severe stroke,

Ochsner Medical Center – Baton Rouge earned the American Heart Association's Get With The Guidelines® Stroke Silver Plus Achievement Award, Target: Stroke Honor Roll, The Joint Commission's Gold Seal of Approval®, and the American Stroke Association's Heart-Check mark for Acute Stroke Ready Hospital certification.

▼ **Offering women personalized experiences** as they regrow their hair after receiving chemotherapy, the Ochsner Cancer Institute in Baton Rouge, together with EGGIE Salon Studio, has launched the Post Chemo Hair Growth Program.



+ EDUCATION & ECONOMIC OPPORTUNITY

Designed to engage students as early as possible in science, technology, engineering and mathematics (STEM) and health sciences, the Baton Rouge Ochsner Discovery Health Sciences Academy opened as a Type 2 charter school, which can serve all Louisiana students, regardless of where they live.

Student interns from East Baton Rouge Parish Public Schools were invited to spend time in various departments and with professionals in both clinical and non-clinical areas. Interns rotate through five areas, including three nursing departments. Ochsner Baton Rouge hosted five students in 2024, who completed 155 hours of rotations.

Focused on being a resource to the community to advocate and foster engagement around inclusion activities, Ochsner's ABLE employee resource group hosted a Spring Marketplace in 2024. Ochsner team members and the public were invited to browse items offered for sale by local vendors.

To improve the treatment of patients with addiction and substance use disorder and to address the opioid crisis, the Baton Rouge Health District, a partnership among all local health systems including Ochsner, provided courses for healthcare professionals.



+ COMMUNITY PARTNERSHIPS

▲ **Ochsner and The Ochsner Andrews Sports Medicine Institute** were proud to sponsor the Red Stick Rumble Jamboree. Our team's presence guarantees that athletes receive top-notch care from a skilled team of athletic trainers, sports medicine professionals, physical therapists and orthopedic surgeons.

To ensure the people of his community have access to nutritious and life-sustaining food, primary care physician Clayton Runfalo, MD, partnered with the Greater Baton Rouge Food Bank to set up a mobile food distribution pantry at the Ochsner Health Clinic in Gonzales. He and his team distribute food to Ascension Parish residents on the second Saturday of every month.



◀ **Two hundred fifty leaders from around Ochsner** gathered for a day of volunteerism in Baton Rouge, organizing 17,650 pounds of food to be distributed among 1,060 families in need at the Greater Baton Rouge Food Bank; building a health- and science-focused garden at the Baton Rouge Ochsner Discovery Health Sciences Academy; and volunteering at the Baton Rouge Zoo and Baton Roots Community Farm at Howell Park.

Ochsner leaders distributed 17,650 pounds of food among 1,060 families in need.

Bayou & River Region



3.5K
Team Members



97.7K
Patients Served



+ ACCESS

- **Recognized for their dedication to quality, safety, inclusion and dignity** for all patients, Ochsner St. Anne Hospital and Ochsner Medical Center – Kenner recently received Birth Ready+ Designations from **the Louisiana Perinatal Quality Collaborative**.



+ OUTCOMES



Ochsner – St. Anne General Hospital earned the Press Ganey HX Guardian of Excellence award, ranking among the top 5% of healthcare providers in delivering exceptional patient experiences in the last year.



Poor wound healing is a detrimental side effect of Type 2 diabetes and other medical conditions, but it can be prevented or greatly reduced with the right interventions. Ochsner St. Mary hosted a wound care expo to educate clinical staff, local nursing home personnel and home healthcare providers on the importance of proper wound care. The topic was also explored by Juan Sarmiento, MD, at a recent Ochsner St. Mary free Hello Health event for community members.

- ▲ **Improving mental well-being in our communities** is a priority, which is why Ochsner St. Mary's Community Outreach department hosted a free Hello Health Mental Health seminar presented by Richard Dubourg, NP, and Marchita West, recreation therapist.

For their commitment to patient safety, Leonard J. Chabert Medical Center, Ochsner St. Mary Medical Center and Ochsner Medical Center – Kenner were awarded an "A" Hospital Safety Grade from The Leapfrog Group in 2024.





+ EDUCATION & ECONOMIC OPPORTUNITY

▲ **Through tours and interactive sessions** with Ochsner's Office of Sustainability at Ochsner Medical Center – students learned about the environmental impacts on health and the critical role of sustainability in healthcare. This collaboration between STEM NOLA and the Ochsner Education Outreach team allowed students to tackle patient symptom scenarios sustainably, showcasing their problem-solving skills.

Improving community health through education, Ochsner St. Mary's newest urologist, Michael Saltzman, MD, hosted a free public Hello Health seminar in October 2024, offering advice and answers about maintaining urinary tract health and managing urinary tract infections.



▲ **Expanding the college's nursing and allied health programs** and, ultimately, the skilled local workforce, Fletcher Technical Community College opened a new, state-of-the-art facility in August 2024 with \$1 million in financial support from Ochsner. The nearly 11,000-square-foot facility includes classrooms and advanced training laboratories.

The Lafourche Chamber of Commerce honored Ochsner St. Anne clinics with the 2023 Business & Industry of the Year award for their work improving economic opportunities in their community.

+ COMMUNITY PARTNERSHIPS

Distributing more than 400 meals free of charge to families in need, Ochsner St. Mary hosted a food donation event in November 2024 during Community Outreach Week.

In November 2024, in celebration of Native American Heritage Month, Ochsner proudly honored the rich culture and heritage of the Bayou's Native American community, partnering with the United Houma Nation to highlight educational resources and meaningful connections to life.

Every delicious bite supported an important cause—fighting Alzheimer's disease—when Ochsner Bayou co-hosted the Roux Rumble Gumbo Cook-Off in November 2024 at Lawrence Park in Morgan City with the Louisiana Chapter of the Alzheimer's Association.



▲ **1,000 attendees received blood pressure screenings**, STEM education through Education Outreach, sustainability education, and Eat Fit nutrition education at Ochsner's Brees Family Center Table at the Hispanic Heritage Festival in Kenner.

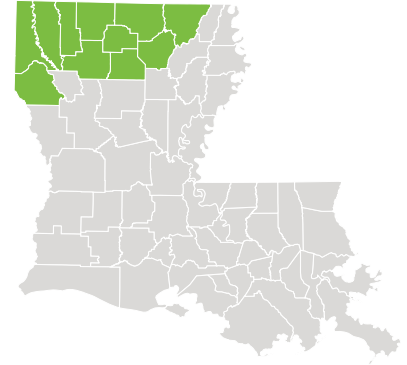
North Louisiana



4.2K
Team Members



165K
Patients Served



+ OUTCOMES



- ▲ **Striving to strengthen healthcare services** specifically for pregnant women with substance use disorders and their dependent children, Northeast Delta Human Services Authority and Ochsner LSU Health Monroe have entered into a new partnership. This collaboration is designed to improve residents' access to behavioral and physical health services across the area.

For improving health outcomes for patients, Ochsner LSU Health received the following recognitions in 2024:

- + Get With The Guidelines Heart Failure Award and Stroke Award from the American Heart Association for meeting specific quality measures for treatment, education and patient outcomes
- + High Performing Procedure for Leukemia, Lymphoma & Myeloma from *U.S. News & World Report*, which recognizes exceptional cancer treatments, considering factors such as unplanned readmissions, survival and others
- + The Excellence in Life Support Award, which recognizes programs worldwide that have processes, procedures and systems in place to promote excellence and exceptional care in extracorporeal membrane oxygenation lifesaving measures

U.S. News & World Report named Ochsner LSU Health – St. Mary Medical Center as a 2025 High Performing Hospital for Maternity Care, recognizing the quality of its maternity care as measured by factors including birthing-friendly practices and favorable rates for unexpected newborn complications, among others.

Demonstrating a commitment to providing patients with exceptional care, Ochsner LSU Health – St. Mary Medical Center earned an "A" Hospital Safety Grade from The Leapfrog Group.



Working with the state to discuss the role hospitals and frontline healthcare workers play in helping to stop human trafficking, Ochsner LSU Health and Ochsner have implemented programs that help healthcare workers recognize red flags.

+ ACCESS



Designated as a Comprehensive Breast Imaging Center by the American College of Radiology, Ochsner LSU Health earned accreditation in all programs and modules, offering a one-stop quality patient experience.

+ EDUCATION & ECONOMIC OPPORTUNITY



Celebrating National Job Shadowing Day, a group of sophomores from Neville and Wossman high schools and Richland Parish toured Ochsner LSU Health – Monroe Medical Center, through the ULM TriO Educational Talent Search Program. Hospital staff spoke to students about programs and departments like nursing, tobacco cessation, pharmacy, radiology and imaging, lab and pathology, and Ochsner Opportunities. Students had the chance to shadow several departments.

Holy Angels and Ochsner LSU Health have joined forces to bring a new gift shop to Ochsner LSU Health – St. Mary Medical Center in Shreveport: the Holy Angels – Ochsner LSU Health Gift Shop! This partnership not only provides customers with delicious treats and unique gifts but also creates employment opportunities for individuals with developmental or intellectual disabilities.



▲ **Stop the Bleed, a rural trauma development and fall prevention training program**, and Sudden Impact, a program designed to prevent distracted and impaired driving, were presented by Ochsner LSU Health to 10th graders at various high schools in Monroe and Shreveport.



Inviting children with diabetes and their families to an educational and supportive program with healthcare professionals, Ochsner LSU Health Shreveport hosted a lunch-and-learn about diabetes in children.



+ COMMUNITY PARTNERSHIPS

In honor of Breast Cancer Awareness Month, Ochsner LSU Health Monroe held its fifth Annual Breast Cancer Survivor and Memorial Walk in October 2024.

◀ **Ochsner LSU Health Monroe took home the trophy** for the most employees participating in the NELA Sickle Cell Anemia Foundation Run/Walk.

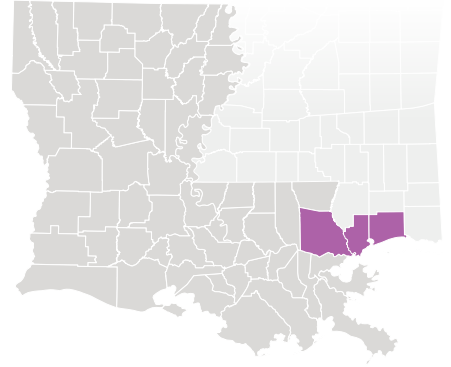
Northshore & Mississippi Gulf Coast



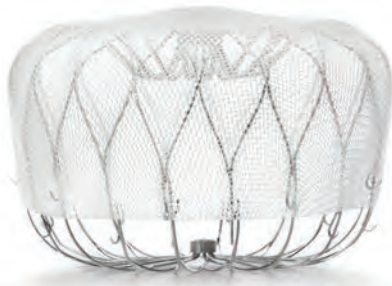
3.7K
Team Members



181.7K
Patients Served



+ OUTCOMES



◀ **The clinical team at the Slidell Memorial Hospital Heart Center achieved a groundbreaking milestone** in February 2024 by successfully implanting a device in a patient's heart to reduce stroke risk from atrial fibrillation (AFib). This achievement marked the first implantation of the WATCHMAN FLX™ Pro Left Atrial Appendage Closure (LAAC) Device in Louisiana. The procedure was performed by Rami Kafa, MD, an interventional cardiologist at Ochsner Health.



Slidell Memorial Hospital East, a partner of Ochsner Health, was named "High Performing" by *U.S. News & World Report* in 2024–2025 for Kidney Failure and Pneumonia.

+ EDUCATION & ECONOMIC OPPORTUNITY

A first-in-the-region family medicine residency program welcomed its inaugural resident class of six doctors. The St. Tammany Health System/Ochsner Family Medicine Residency Program is training physicians in this important specialty who are uniquely qualified to treat most ailments and provide comprehensive healthcare for people of all ages. Lisa Casey, MD, is the program director for this new ACGME-accredited residency program.

Residents are training at the new 18,000-square-foot St. Tammany Physicians Network North Covington Clinic.



▲ Ochsner and Slidell Memorial Hospital presented Girl Talk, offering insights for preteen and teen girls. Tracy Carter, MD, and Taylor Hilton, MD, talked to attendees about physical, social and emotional changes, and ways to take care of their bodies during this time.

+ COMMUNITY PARTNERSHIPS



- ▲ **Teaching local kids about important health and safety topics**, Ochsner and Slidell Memorial Hospital, in partnership with St. Tammany Fire District No. 1, offered the “Fit as a Firefighter” five-day summer camp for approximately 100 kids ages 7 to 12. The week was filled with five days of fun, games, education, healthy eating and cooking classes. Community leaders, subject matter experts and representatives from the New Orleans Saints and Pelicans participated in fun and educational activities with the children who attended.

- ▶ **Showing their commitment to serving their community**, Ochsner volunteers helped build houses with Hancock County Habitat for Humanity during the Dr. Martin Luther King Jr. Day of Service.

Ochsner volunteers attended the Excel by 5 Children’s Health Fair, with 70 people in attendance.



Southshore



13.6K

Team Members



437.8K

Patients Served



+ ACCESS

Ochsner recently donated 50 lifesaving automated external defibrillators to the New Orleans Police Department as they rolled out their Emergency Medical Responder program, and 25 iPads to the New Orleans Fire Department for Super Bowl LIX support.

Ochsner donated \$185,000 to the two programs.



+ OUTCOMES



◀ **Advancing a core mission to improve health outcomes through prevention and access to care**, Ochsner, in partnership with Johnson & Johnson, continued to host the annual Men's Health Events in Orleans and Jefferson parishes. Attendees had access to free screenings for blood pressure, glucose, cholesterol, lung capacity, HIV and STIs, and Ochsner physicians and community partners hosted panel discussions focused on male sexual health and well-being. The annual events are also supported by community partners like the Zulu Social Aid and Pleasure Club in Orleans Parish and a host of community-focused organizations and civic leaders.

Recognized for excellent clinical care, outstanding patient outcomes and high performance in specialty services, St. Bernard Parish Hospital was named one of the 100 Great Community Hospitals in 2024 by Becker's Hospital Review. This is the second consecutive year SBPH has earned this honor.

+ EDUCATION & ECONOMIC OPPORTUNITY

- ▶ **To promote the importance and joy of reading,** Ochsner Health collaborated with NOLA Public Schools, Scholastic Books and the New Orleans Saints to support Orleans Parish public schools by hosting three student book fairs in March and April 2024. Ochsner donated 300 books per school, and each student received three free books to take home.



As part of a growing partnership between the Southern University System and Ochsner Health, Ochsner is providing up to \$2 million in tuition assistance for students at the Southern University at New Orleans School of Nursing who qualify for the Ochsner Nurse Scholars program. This funding will provide more students with opportunities to pursue meaningful careers in healthcare over the next 10 years and further SUNO's mission to serve Greater New Orleans' educational needs.

Providing enrichment activities for young people outside of normal school hours, the Youth Empowerment Project's YEP Enriches program engaged more than 100 young people and mentors at a STEM Fair hosted by The Gayle and Tom Benson Ochsner Children's Hospital. Ochsner Children's is the 2024 presenting sponsor for YEP Enriches.

+ COMMUNITY PARTNERSHIPS

In an effort to increase families' access to comprehensive health and wellness screenings, nutrition education, summer camp registration, and other free programs and services that foster and promote a healthy lifestyle, Ochsner Health hosted the third annual Health and Wellness Day in New Orleans East in partnership with the New Orleans Recreation Department.



- ▶ **Engaging 4,061 children in STEM activities** at the Ochsner Children's Hospital Activity Tent, Ochsner Children's Hospital served as a sponsor and Ochsner was the official healthcare provider for the 2024 New Orleans Jazz & Heritage Festival.



- ▶ **ReNEW Delores T. Aaron Academy in New Orleans East** hosted its fourth annual Donuts with Dad event in partnership with Ochsner. The event attracted 856 attendees, with approximately 356 dads, uncles and father figures of the school's student population. The Community Public Affairs Department provided free health screenings at the event to 37 men, resulting in six being referred to the Brees Family Center for primary care. Ochsner Education Outreach and OchsnerServes volunteers also provided STEM activities for students and families.



Let Your Voice Be Heard

Scan the QR code to take
the Community Health survey.